



**CITY OF ATLANTA
DEPARTMENT OF PUBLIC WORKS**

**Solid Waste Services FAQs
COVID-19 Response
Curbside Services**

Solid Waste

Q: Are there currently any changes to the solid waste collection schedule?

A: As of April 3, 2020, there are no changes to the solid waste collections schedule. Please continue to place carts curbside by 7 p.m. the night before your collection day. View your collection calendar and sign up for reminders at www.atlantaga.gov/solidwaste.

Q: Are there items that will not be collected with regular solid waste collections?

A: All household trash must be in plastic bags and may not be placed loosely inside a trash cart. This safety measure will contain household waste in a manner that is safer for the collection employees. If the item is too large (i.e. mattresses, chairs, small furniture, etc.), you must schedule a bulk collection via at www.atlantaga.gov/solidwaste, the ATL Solid Waste Services mobile app, or contact [ATL311](tel:4043113111). **Remember: If it doesn't fit, schedule it!**

Q: What should I do if I suspect my solid waste has been exposed to COVID-19?

A: Contact [ATL311](tel:4043113111) to report possible exposure. Solid Waste Services will coordinate collection within 24 hours using the recommended collection measures.

Recycling

Q: Are there currently any changes in the recycling collection schedule?

A: As of April 3, 2020, there are no changes to the recycling collections schedule. Please continue to place carts curbside by 7 p.m. the night before your collection day.

Q: How can I make sure my curbside recyclables are collected?

A: All items collected during a recycling collection must fit in the blue cart provided. Items must be clean, loose, and dry. Visit www.atlantaga.gov/recycling, or contact [ATL311](tel:4043113111) for more information regarding acceptable items.

Q: What should I do if I suspect my recyclables have been exposed to COVID-19?

A: Contact [ATL311](#) to report possible exposure. Solid Waste Services will coordinate collection within 24 hours using the recommended collection measures.

Yard Trimmings

Q: Are there currently any changes to the yard trimming collection schedule?

A: As of April 3, 2020, there are no changes to the yard trimming collections schedule. Please continue to place brown yard debris bags and/or marked containers curbside by 7 p.m. the night before your collection day. Twenty-one (21) or more yard debris bags must be scheduled for bulk collection.

Bulk Collection

Q: Are there currently any changes to the bulk collection schedule?

A: As of April 3, 2020, there are no changes to the bulk collections schedule. Please continue to place bulk curbside by 7 p.m. the night before your scheduled collection day. All bulk must be scheduled via [ATL311](#), the Solid Waste Services webpage, and/or the Atlanta Solid Waste Services mobile app.

Q: What should I do if I suspect my bulk materials have been exposed to COVID-19?

A: Contact [ATL311](#) to report possible exposure. Solid Waste Services will coordinate collection within 24 hours after your scheduled collection day using the recommended collection measures.